Al-Zaytoonah University of Jordan





الوصف التفصيلي للمادة الدراسية – إجراءات تنفيذ مهام لجنة الخطة الدراسية/ كلية الاقتصاد والعلوم الإدارية Course Detailed Description – Procedures of the Course Plan Committee/Faculty of Economics & Adm. Sciences

QF05/0408-2.0

Department	Master Business Administration	القسم
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Advanced Operations Management	Course Name		Course No.
	(Prerequisite)	3	Credit Hours
أق أ/ ج2011–2011/ ق أ 2 2012/1/31	Number & date of course plan approval	В	rief Description

The focus of this course is on operations management of operations and production management systems. The course also will provide participants with an understanding of all other related concepts aggregate planning, MRP, JIT, Quality Management, and Supply Chain Management.

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The main objectives of this course are the following:	(Course
1- To help participants become effective operations management in today competitive global environment.	Objectives)
2- To enable participants discover the challenge of managing activities throughout the organization.	
3- To help participants discover the importance of the field of operations management.	
4- To help participants understand what managers do about process operations.	
5- To help participants understand many cross functional links with operations system.	
6- To help participants learn more about the tool that manager can use to make better	
decisions.	
	(Course
Participants should write, present and discuss one or two papers in the following subject:	Topics)
1- Operations Strategy	•
2- Process Selection and Facility Layout	
3- Benchmarking in Operations Management	
4- Work Systems	
5- Production Technology (CAD, CAM, FMS, CIM, Automation, Robotics, Virtual	
Factory)	
6- Supply Chain Management.	
7- Just-In-Time System (JIT) and Lean production system	
8- Material Requirement Planning (MRP).	
9- Capacity Planning Strategies	
10- Scheduling	
11- Inventory Management and Zero Inventory.	
12- Total Quality Management (TQM)	
A. Main References:	(Text Book)
1- Stevenson W.J, (2010), 10 th edition, "Operations Management", McGraw-Hill, Irwin,	
Boston.	
2- Heizer J. & Render B., (2004), 7 th edition, "Operations Management", Pearson, Prentice	
Hall.	
Krajewski L. J. & Ritzman L. P., (2009), 9 th edition, "Operations Management", Pearson, Prentice Hall.	(References)
2- Davis, Aquilano & Chase, (2005), 11 edition "Operations Management for Competitive Advantage", McGraw-Hill.	

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3- Hill T., (2005), "Operations Management", McMillan. 4- Nigle Slack et al.(2010):Operations Management, 6 edition, Pearson Education Limited, Essex.			
%50 = Course Work -1 (Reports, Term Papers, Quizzes) %50 =Final Exam -2	Determination)	%10 = Participation $\%20 = 1^{st} Exam$ $\%20 = 2^{nd} Exam$ %50 = Final Exam	(Grade Determination)
(Course Outline)			

Notes	Pages in	Subjects	Hours	Week
Notes	Textbook	Subjects	110015	week
		Introduction to Operations Management	3	01
		Competitiveness, Strategy, and Productivity	3	02
		Product & Service Design	3	03
		Strategic Capacity Planning for Products and Services	3	04
		Process Selection and Facility Layout	3	05
		Location Planning and Analysis	3	06
First Exam			07	
		Work Design Systems	3	08
		Aggregate Planning	3	09
		MRP & ERP	3	10
		JIT and Lean Operations	3	11
		Management of Quality	3	12
Second Exam			13	
		Inventory Management	3	14
		Supply Chain Management	3	15
Final Exam			16	

5- Grading Policy and Course Grading

a. Course Grading

Sq.	Heading	Grade
1	Paper Presentation	10
2	Participation	10
3	First Exam	20
4	Second Exam	20
5	Final Exam	40
6	Total	100%

b. Grading Scale

Range	Grade
Below 50%	F

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جامعة الزيتونية

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50 → 55	D
56 → 62	D+
63 → 69	С
70 → 77	C+
78 → 84	В
85 → 90	B+
91 >	A

Date of Approval Approved by Dept. C

معلومات إضافية:

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